PRIVATE & PERSONALIZED CITY EXPERIENCE

A Personalized Kobe Experience

with a Japanese Language Teacher, Eriko

Discover Kobe's rich history, charming international atmosphere, delicious food, and everyday life — all while enjoying conversations in Japanese.

Explore the city your way.

A special day shaped around your interests, where you can use Japanese in real-life situations, make new discoveries, and enjoy meaningful connections.

TOUR FEE

¥35,000

PER BOOKING • 6-HOUR EXPERIENCE



A CITY TO DISCOVER. A LANGUAGE TO LIVE.

Your Kobe, Your Way

Step away from the textbook and experience Kobe through Japanese. Whether you're interested in history, culture, food, shopping, or something completely different, we'll shape the day around what you love.

WHAT'S INCLUDED

- **Pre-tour Zoom meeting** — approximately 1 hour to get to know your interests and plan the day.
- **Personalized Kobe recommendations** — a selection of places and attractions tailored to you.
- **6-hour experience in Kobe** — explore the city together.
- **Japanese conversation support** — use Japanese naturally in real-life situations, with support and personalized feedback.
- **A small souvenir** — a little something to remember your day.

NOT INCLUDED

The following expenses are not included in the tour fee and are to be paid separately by the guest:

- Your own transportation expenses
- Your own food and drinks
- Admission fees to tourist attractions
- Fees for cultural activities and experiences
- Personal shopping and souvenirs

GOOD TO KNOW

- The tour generally runs from **9:00 AM to 3:00 PM**.
- Destinations and activities will be decided together through prior consultation.
- The itinerary may change depending on weather conditions, opening hours, availability, and other circumstances.
- Additional fees may apply for cultural experiences or special activities. Any extra costs will be communicated in advance.
- Details about transportation options and facility requirements will be provided before the tour.

Please review the cancellation policy on the following pages before booking.

Booking & Cancellation

We understand that plans can change. Please read the following policy carefully before confirming your booking.

1. CANCELLATIONS

If you need to cancel your booking, please let us know as soon as possible. The following cancellation fees apply to cancellations made at the guest's request:

When you cancel	Cancellation fee
8 days or more before the tour	No fee
7–4 days before the tour	30% of the tour fee
3–2 days before the tour	50% of the tour fee
1 day before the tour	80% of the tour fee
On the day of the tour, or no-show without prior notice	100% of the tour fee

Cancellation fees are calculated based on the standard tour fee of ¥35,000.

2. RESCHEDULING

If you wish to change your tour date, please contact us as early as possible.

- Requests made **8 days or more before the tour**: You may reschedule free of charge, subject to availability.
- Requests made **7 days or less before the tour**: We may be able to accommodate one date change on a case-by-case basis.

Details regarding the new date and the conditions that apply if you subsequently cancel the rescheduled tour will be communicated in advance.

3. WEATHER & UNFORESEEN CIRCUMSTANCES

The planned activities may not be possible due to bad weather, public transportation disruptions, unexpected facility closures, or other unforeseen circumstances. In such cases, we will suggest alternative destinations or discuss rescheduling or cancellation with you.

If we determine that the tour cannot be conducted safely, or if we are unable to provide the tour due to circumstances on our side, we will discuss rescheduling or a refund with you.

A Few More Details

4. ADDITIONAL EXPENSES

Transportation, food and drinks, admission fees, cruise fares, and fees for cultural activities are not included in the tour fee. Individual facilities and service providers may have their own cancellation policies for these additional expenses.

5. HOW TO CANCEL OR RESCHEDULE

If you wish to cancel or reschedule your booking, please contact us using the contact details provided at the time of booking.

Let's discover Kobe together.

Enjoy the city, connect with people, and bring your Japanese to life.

ERIKO | JAPANESE LANGUAGE TEACHER